

# Welcome

#### MAKE YOURSELF AT HOME

Wifi

Network: Password:

Contact

**Phone:** +382 69 199 600 **Phone:** +382 69 777 200

Email: orangetreepoolvillas@gmail.com

#### **Tourist Tax**

€1 per adult per night €0.50 per child (12–18 years old) per night Children under 12 stay free of tourist tax Payable in cash at check-in together with passport registration

#### **Additional Services**

Breakfast and dinner are available at Vivid Blue Serenity Resort and must be booked in advance.

Transfers, car rentals, and boat charters can also be arranged upon request — just let us know!

#### Check-In & Check-Out

Check-in: From 4:00 PM

(early check-in if available, extra charge may apply)

Check-out: By 11:00 AM

(late check-out if available, extra charge may apply) **Arrival**: Our Property Manager will greet you, handle check-in/out, register all guests, and assist during your stay.

**Passports**: All guests must provide valid passports for official registration.

#### **Sleeping Arrangements**

Three ensuite bedrooms (6 guests included)
Sofa bed available for up to 2 additional guests
(€50 per person per night)

Baby bed provided free on request.

#### **Pool & Patio**

Private pool (approx. 22–32 m²) with sunbeds, umbrellas, outdoor shower, and lounge area. Please use polycarbonate glasses near the pool no glass is allowed for safety.

#### What's Included

Fresh linens, towels, bathrobes, slippers, body lotion, soap, and shampoo.
Fully equipped kitchen and a laundry room with washer, iron, and ironing board.







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#### House Rules

#### Damage deposit

€300 damage deposit to be paid in cash upon arrival; refundable at check-out if no damage occurs.

#### **Barbecue**

Please use responsibly and follow all safety quidelines.

Use may be restricted during extremely hot weather or when official fire warnings are in effect.

#### Air conditioning

Please keep windows and doors closed when using the AC.

#### Cleanliness & waste

Please use bins properly and do not leave food or trash in or around the pool.

#### Report any damage

Please inform the Property Manager immediately if anything is broken or damaged.

#### Check Out

- Check out at 11pm.
- Late check-out may be available upon request and depending on availability.
  - Please let us know in advance if you'd like to arrange it.
- Please dispose of all trash.
- Return keys.



#### **No Smoking**

This is a non-smoking property.

Please smoke outside and dispose of cigarette butts properly. Smoking indoors will result in a €500 penalty.



#### **Registered Guests**

Only registered guests are allowed to stay overnight, with a maximum of 7-8 guests.



#### **Parties and Events**

No parties or events — our villas are for peaceful stays only. Please respect our neighbors



#### **Quite Hours**

11:00 PM to 7:00 AM



#### **Pool & Patio**

Please use **polycarbonate glasses** near the pool — no glass is allowed for safety. You can find them in the kitchen.

**No food** in or around pool are allowed.

**Children** under 14 must be supervised by an adult at all times.

The pool area can be **slippery**. Running or rough play is not allowed.

Please close **umbrellas** when not in use or during strong winds to prevent damage.

Please remove umbrellas from their bases and place them on the ground when not in use or when it's windy.



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## **Daily Pool & Garden Maintenance**

#### Please note:

Our maintenance staff will check all pools daily between 08:00 and 09:00.

Access will be through the pool area only, in order to:

- Inspect water levels
- Maintain the pool system
- Water the garden and plants (if needed)

We carry out this routine quietly and respectfully, aiming to minimize any disturbance to your stay.

Thank you for your understanding and cooperation.





**CONTACT:** 

### 🚫 Toilet Use Guidelines 🚽

To protect the plumbing system and avoid costly repairs, please follow these simple rules:

✓ Use the garbage bin for ALL waste items.

## X Do NOT flush any of the following down the toilet:

- Wet towels
- Sanitary or hygiene products
- Wipes of any kind
- Trash or packaging

### Toilet paper only:

Only toilet paper may be flushed—and only when absolutely necessary.

Thank you for respecting the house and helping us keep things clean and comfortable for all guests!



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#### **Pets Policy**

We allow one small pet (maximum 1) per stay, only with prior approval. A €50 cleaning fee applies.

Please follow these rules to ensure a safe and clean environment for all guests:

- Pet must be kept off all furniture and beds
- Do not allow your pet to urinate inside the house, on the patio, or in common areas
- You must clean up after your pet, both inside and outside the villa, including all common areas
- Pet may not be left unattended at any time

We appreciate your understanding and cooperation 🙏

